

DATA PRIVACY STATEMENT

General

The EEG EXPERT Marco Versace (hereinafter referred to as "EEG EXPERT") collects, processes and uses personal data of a user without further consent only as far as they are necessary for establishing and processing a contract and for the purpose of the billing process.

Personal data represents individual information about personal or factual circumstances related to a specific or identifiable natural person (affected person).

The collection of data in this respect means obtaining of data by the person concerned itself. Data processing involves, in addition to saving and deleting, changing, blocking and transferring of personal data. Use of data represents any utilization of personal data, as far as it is not defined as data processing. If necessary, the customer's inventory and traffic data can, within EEG EXPERT, be passed on to companies affiliated with EEG EXPERT. EEG EXPERT is entitled, in accordance with the applicable legal provisions, to provide information to law enforcement authorities and courts for the purpose of prosecution. EEG EXPERT can evaluate the customer's inventory and traffic data for market research purposes or have it evaluated by third parties. The customer may object to this by contacting the data protection officer (contact data see below).

Inventory data

Inventory data is personal data that is necessary to justify or change the contractual relationship between EEG EXPERT and the user. These include, but are not limited to, the user's name and address, date of birth, telephone, e-mail address and payment details.

EEG EXPERT will only pass inventory data to third parties only if this is necessary for the provision of the service.

EEG EXPERT will only process and use the inventory data for advertising, customer service or market research purposes as far as this is necessary and the user has given his consent. The user can revoke the consent in written form at any time.

Transaction data (Analysis data)

Transaction data are personal data of the patients, which are necessary in order to enable EEG EXPERT to provide the service to the contractual partner. These include, among other things, ID, gender, date of birth, IP number, anonymous abbreviation, e-mail address, user name, password, therapist acronym and measurement data.

EEG EXPERT will only pass transaction data to third parties only if this is necessary for the provision of the service.

The EEG EXPERT will only process and use the transaction data for purposes of customer advice and anonymous statistical purposes, as far as this is necessary and the user has consented. The user can revoke the consent in written form at any time.

Traffic data

Traffic data is data collected, processed or used in the context of provisioning a telecommunications service. The EEG EXPERT or a third party, which EEG EXPERT uses for the provision of the telecommunications services, collects traffic data in order to enable the use of these services and to be able to generate the account for the respective user. Usually, the date and time as well as the time zone of the beginning and end of use, the volume in bytes, the IP address and the type of telecommunication service used are recorded.

The data mentioned above will be stored in accordance with the legal terms of the invoicing process and the retention period, unless the statistics feature requested by the user provides for a longer storage period. EEG EXPERT may use, store and transmit traffic data as far as it is required for invoicing with other companies, with other service providers or as far as it is requested by statutory provisions.

Right to information

EEG EXPERT informs the user on written request, taking into account the legal requirements, whether and what personal data about him are stored. For this and for further questions on data protection, the customer service of EEG EXPERT is at your disposal:

EEG EXPERT Marco Versace
Erzbergerstrasse 19
22765 Hamburg
SERVICE@.EEGEXPERT.NET

Website-Tracking

Our website utilizes the services of Matomo / Piwik. Services used are so-called web analysis service that target at making the offer more user-friendly, effective and secure. Matomo / Piwik uses so-called "cookies". These are small text files that are placed on your computer and stored by the browser in order to allow an analysis on in which manner the website is being used by you. In order to help us to optimize our website, the usage information generated by the cookie (including your shortened IP address) is transmitted to our server and stored for later analysis. Your IP address will be immediately anonymized during this process so that you remain anonymous to us as a user. The information generated by the cookie about your use of this website will not be disclosed to third parties.

You can prevent the storage of cookies by setting your browser software accordingly; however, please note that if you do this, you may not be able to use all the features of this website to the fullest extent possible.

Social Media

There is no data exchange with Facebook, Twitter, Google+ or other social media platforms.